

CCNP1 : BSI : Building Scalable Internetworks v5.0

Module 1: Scalable Network Design

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 - 3.1.5 VPN Security: Encapsulation
 - 3.1.6 VPN Security: IPsec and GRE
 - 3.1.7 VPN Security: Symmetric and Asymmetric Encryption Algorithms
 - 3.1.8 Symmetric Encryption Algorithms
 - 3.1.9 Asymmetric Encryption
 - 3.1.10 Diffie-Hellman Key Exchange
 - 3.1.11 Data Integrity
 - 3.1.12 VPN Security: Authentication
- 3.2 Understanding IPsec Components and IPsec VPN Features
 - 3.2.1 IPsec Security Features
 - 3.2.2 IPsec Protocols and Headers

- 3.2.3 Internet Key Exchange
- 3.2.4 IKE Phases and Modes
- 3.2.5 Other IKE Functions
- 3.2.6 ESP and AH Protocols, Transport, and Tunnel Modes
- 3.2.7 AH Authentication and Integrity
- 3.2.8 ESP Protocol
- 3.2.9 Message Authentication and Integrity Check
- 3.2.10 PKI Environment
- 3.3 Implementing Site-to-Site IPsec VPN Operations
 - 3.3.1 Site-to-Site IPsec VPN Operations
 - 3.3.2 Step 2: IKE Phase 1
 - 3.3.3 Step 3: IKE Phase 2
 - 3.3.4 IPsec Tunnel Operation
 - 3.3.5 Configuring a Site-to-Site IPsec VPN
- 3.4 Configuring IPsec Site-to-Site VPN Using SDM
 - 3.4.1 Cisco SDM Features
 - 3.4.2 Introducing the SDM VPN Wizard Interface
 - 3.4.3 Site-to-Site VPN Components
 - 3.4.4 Launching the Site-to-Site VPN Wizard
 - 3.4.5 Using the Step-by-Step Wizard
 - 3.4.6 Test, Monitor, and Troubleshoot Tunnel Configuration and Operation
- 3.5 Configuring GRE Tunnels over IPsec
 - 3.5.1 Generic Routing Encapsulation
 - 3.5.2 Secure GRE Tunnels?
 - 3.5.3 Configuring GRE over IPsec Site-to-Site Tunnel Using SDM
 - 3.5.4 Backup GRE Tunnel Information
 - 3.5.5 Configuring VPN Authentication
 - 3.5.6 Configuring IKE Proposals
 - 3.5.7 Configuring the Transform Set
 - 3.5.8 Routing Information
 - 3.5.9 Completing the Configuration
 - 3.5.10 Testing, Monitoring and Troubleshooting GRE Tunnel Configuration
- 3.6 Configuring High-Availability VPNs
 - 3.6.1 High Availability for IOS IPsec VPNs
 - 3.6.2 IPsec Backup Peer
 - 3.6.3 Hot Standby Routing Protocol
 - 3.6.4 HSRP for Default Gateway at Remote Site
 - 3.6.5 HSRP for Head-end IPsec Routers
 - 3.6.6 IPsec Stateful Failover
 - 3.6.7 Backing Up a WAN Connection with an IPsec VPN
- 3.7 Introducing Cisco Easy VPN
 - 3.7.1 Introducing Cisco Easy VPN
 - 3.7.2 Cisco Easy VPN Components
 - 3.7.3 Deployment Models
 - 3.7.4 Requirements and Restrictions for Cisco Easy VPN Remote
 - 3.7.5 Easy VPN Server and Easy VPN Remote Operation
- 3.8 Configuring Easy VPN Server using Cisco SDM
 - 3.8.1 Required Preparation
 - 3.8.2 Configuring the Prerequisites with VPN Wizards
 - 3.8.3 Start the Easy VPN Server Wizard
 - 3.8.4 Configure IKE Proposals
 - 3.8.5 Configure the Transform Set
 - 3.8.6 Storing Group Policy Configurations on the Local Router
 - 3.8.7 Storing Group Policy Configurations on an External User Database via RADIUS
 - 3.8.8 Local Group Policies
 - 3.8.9 Completing the Configuration
- 3.9 Implementing the Cisco VPN Client
 - 3.9.1 Cisco VPN Client Configuration Tasks
 - 3.9.2 Task 1: Install Cisco VPN Client
 - 3.9.3 Task 2: Create a New Client Connection Entry
 - 3.9.4 Task 3: Configure Client Authentication Properties
 - 3.9.5 Task 4: Configure Transparent Tunneling
 - 3.9.6 Allowing Local LAN Access

- 3.9.7 Task 5: Enable and Add Backup Servers
- 3.9.8 Task 6: Configure Connection to the Internet Through Dialup Networking
- 3.10 IPsec VPN Lab Exercises
 - 3.10.1 Lab 3.1 Configuring SDM on a Router
 - 3.10.2 Lab 3.2 Configuring a Basic GRE Tunnel
 - 3.10.3 Lab 3.3 Configuring Wireshark and SPAN
 - 3.10.4 Lab 3.4 Configuring Site-to-Site IPsec VPNs with SDM
 - 3.10.5 Lab 3.5 Configuring Site-to-Site IPsec VPNs with the IOS CLI
 - 3.10.6 Lab 3.6 Configuring a Secure GRE Tunnel with SDM
 - 3.10.7 Lab 3.7 Configuring a Secure GRE Tunnel with the IOS CLI
 - 3.10.8 Lab 3.8 Configuring IPsec VTIs
 - 3.10.9 Lab 3.9 Configuring Easy VPN with SDM
 - 3.10.10 Lab 3.10 Configuring Easy VPN with the IOS CLI

Module 4: Frame Mode MPLS Implementation

- 4.1 Introducing MPLS Networks
 - 4.1.1 The MPLS Conceptual Model
 - 4.1.2 Router Switching Mechanisms
 - 4.1.3 MPLS Basics
 - 4.1.4 MPLS Architecture
 - 4.1.5 Label Switch Routers
 - 4.1.6 LSR Component Architecture
- 4.2 Assigning MPLS Labels to Packets
 - 4.2.1 Label Allocation in a Frame Mode MPLS Environment
 - 4.2.2 Label Distribution and Advertisement
 - 4.2.3 Populating the LFIB Table
 - 4.2.4 Packet Propagation Across an MPLS Network
 - 4.2.5 Penultimate Hop Popping
- 4.3 Implementing Frame Mode MPLS
 - 4.3.1 The Procedure to Configure MPLS
 - 4.3.2 Step 1: Configure CEF
 - 4.3.3 Configuring MPLS on a Frame Mode Interface
 - 4.3.4 Configuring the MTU Size in Label Switching
- 4.4 Describing MPLS VPN Technology
 - 4.4.1 MPLS VPN Architecture
 - 4.4.2 Benefits and Drawbacks of Each VPN Implementation Model
 - 4.4.3 MPLS VPN Architecture
 - 4.4.4 Propagation of Routing Information Across the P-Network
 - 4.4.5 Using RDs in an MPLS VPN
 - 4.4.6 Using Route Targets in an MPLS VPN
 - 4.4.7 End-to-End Routing Information Flow
 - 4.4.8 MPLS VPNs and Packet Forwarding
- 4.5 MPLS Lab Exercises
 - 4.5.1 Lab 4.1 Configuring Frame Mode MPLS
 - 4.5.2 Lab 4.2 Challenge Lab: Implementing MPLS VPNs (Optional)

Module 5: Cisco Device Hardening

- 5.1 Thinking Like a Hacker
 - 5.1.1 Seven Steps to Hacking a Network
 - 5.1.2 Step 1: Footprint Analysis
 - 5.1.3 Step 2: Enumerate Information
 - 5.1.4 Step 3: Manipulate Users to Gain Access
 - 5.1.5 Step 4: Escalate Privileges
 - 5.1.6 Step 5: Gather Additional Passwords and Secrets
 - 5.1.7 Step 6: Install Back Doors and Port Redirectors
 - 5.1.8 Step 7: Leverage the Compromised System
 - 5.1.9 Best Practices to Defeat Hackers
- 5.2 Mitigating Network Attacks
 - 5.2.1 Types of Network Attacks
 - 5.2.2 Reconnaissance Attacks
 - 5.2.3 Packet Sniffers
 - 5.2.4 Port Scans and Ping Sweeps
 - 5.2.5 Access Attacks and Mitigation
 - 5.2.6 Trust Exploitation

- 5.2.7 DoS and DDoS Attacks and Mitigation
- 5.2.8 IP Spoofing in DoS and DDoS
- 5.3 Network Attacks Using Intelligence
 - 5.3.1 End Station Vulnerabilities: Worm, Virus, and Trojan Horses
 - 5.3.2 Worm Attack, Mitigation and Response
 - 5.3.3 Application Layer Attacks and Mitigation
 - 5.3.4 Management Protocols and Vulnerabilities
 - 5.3.5 Management Protocol Best Practices
 - 5.3.6 Determining Vulnerabilities and Threats
- 5.4 Disabling Unused Cisco Router Network Services and Interfaces
 - 5.4.1 Vulnerable Router Services and Interfaces
 - 5.4.2 Locking Down Routers with AutoSecure
 - 5.4.3 AutoSecure Process Overview
 - 5.4.4 AutoSecure Processing
 - 5.4.5 Display AutoSecure Configuration
 - 5.4.6 Locking Down Routers with Cisco SDM
- 5.5 Securing Cisco Router Administrative Access
 - 5.5.1 Cisco Router Passwords
 - 5.5.2 Initial Password Configuration
 - 5.5.3 Protecting Line Access
 - 5.5.4 Additional Password Security
 - 5.5.5 Protecting Your Router by Securing ROMMON
 - 5.5.6 Setting Login Failure Rates and Conditions
 - 5.5.7 Setting Timeouts
 - 5.5.8 Setting Multiple Privilege Levels
 - 5.5.9 Configuring Banner Messages
- 5.6 Configuring Role-Based CLI
 - 5.6.1 Role-Based CLI Overview
 - 5.6.2 Getting Started with Role-Based CLI
 - 5.6.3 Configuring CLI Views
 - 5.6.4 Configuring Superviews
 - 5.6.5 Role-Based CLI Monitoring
 - 5.6.6 Role-Based CLI Configuration Example
 - 5.6.7 Secure Configuration Files
- 5.7 Mitigating Threats and Attacks with Access Lists
 - 5.7.1 Overview of Cisco ACL
 - 5.7.2 Applying ACLs to Router Interfaces
 - 5.7.3 Using Traffic Filtering with ACLs
 - 5.7.4 Filtering Network Traffic to Mitigate Threats
 - 5.7.5 Mitigating DDoS with ACLs
 - 5.7.6 Combining Access Functions
 - 5.7.7 Caveats
- 5.8 Securing Management and Reporting Features
 - 5.8.1 Secure Management and Reporting Planning Considerations
 - 5.8.2 Secure Management and Reporting Architecture
 - 5.8.3 Configuring an SSH Server for Secure Management and Reporting
 - 5.8.4 Using Syslog Logging for Network Security
 - 5.8.5 Configuring Syslog Logging
- 5.9 Configuring SNMP
 - 5.9.1 SNMP Version 1 and 2
 - 5.9.2 SNMPv3
 - 5.9.3 Configuring an SNMP Managed Node
 - 5.9.4 Task 1: Configuring the SNMP-Server Engine ID
 - 5.9.5 Task 2: Configuring the SNMP-Server Group Names
 - 5.9.6 Task 3: Configuring the SNMP-Server Users
 - 5.9.7 Task 4: Configuring the SNMP-Server Hosts
- 5.10 Configuring the NTP Client
 - 5.10.1 Understanding NTP
 - 5.10.2 Configuring NTP Authentication
 - 5.10.3 Configuring NTP Associations
 - 5.10.4 Configuring Additional NTP Options
 - 5.10.5 Implementing the NTP Server
 - 5.10.6 Configuring NTP Server

- 5.11 Configuring AAA on Cisco Routers
 - 5.11.1 Introduction to AAA
 - 5.11.2 Router Access Modes
 - 5.11.3 AAA Protocols: RADIUS and TACACS+
 - 5.11.4 Configure AAA Login Authentication on Cisco Routers Using CLI
 - 5.11.5 Configure AAA Login Authentication on Cisco Routers Using SDM
 - 5.11.6 Troubleshoot AAA Login Authentication on Cisco Routers
 - 5.11.7 AAA Authorization Commands
 - 5.11.8 AAA Accounting Commands
 - 5.11.9 Troubleshooting Accounting
- 5.12 Cisco Device Hardening Lab Exercises
 - 5.12.1 Lab 5.1 Using SDM One-Step Lockdown
 - 5.12.2 Lab 5.2 Securing a Router with Cisco AutoSecure
 - 5.12.3 Lab 5.3 Disabling Unneeded Services
 - 5.12.4 Lab 5.4 Enhancing Router Security
 - 5.12.5 Lab 5.5 Configuring Logging
 - 5.12.6 Lab 5.6 Configuring AAA Authentication
 - 5.12.7 Lab 5.7 Configuring Role-Based CLI Views
 - 5.12.8 Lab 5.8 Configuring NTP

Module 6: Cisco IOS Threat Defense Features

- 6.1 Introducing the Cisco IOS Firewall
 - 6.1.1 Layered Defense Strategy
 - 6.1.2 Private VLAN
 - 6.1.3 Firewall Technologies
 - 6.1.4 Stateful Firewall Operation
 - 6.1.5 Introducing the Cisco IOS Firewall Feature Set
 - 6.1.6 Cisco IOS Firewall Functions
 - 6.1.7 Cisco IOS Firewall Process
 - 6.1.8 Stateful Inspection Enhancements
 - 6.1.9 Alerts and Audit Trails
- 6.2 Configuring Cisco IOS Firewall from the CLI
 - 6.2.1 Configuration Tasks
 - 6.2.2 Pick an Interface: Internal or External
 - 6.2.3 Configure IP ACLs at the Interface
 - 6.2.4 Set Audit Trails and Alerts
 - 6.2.5 Inspection Rules for Application Protocols
 - 6.2.6 Apply an Inspection Rule to an Interface
 - 6.2.7 Verifying Cisco IOS Firewall
 - 6.2.8 Troubleshooting Cisco IOS Firewall
- 6.3 Basic and Advanced Firewall Wizards
 - 6.3.1 Basic and Advanced Firewall Wizards
 - 6.3.2 Configuring a Basic Firewall
 - 6.3.3 Configuring Interfaces on an Advanced Firewall
 - 6.3.4 Configuring a DMZ on an Advanced Firewall
 - 6.3.5 Advanced Firewall Security Configuration
 - 6.3.6 Complete the Configuration
 - 6.3.7 Viewing Firewall Activity
- 6.4 Introducing Cisco IOS IPS
 - 6.4.1 Introducing Cisco IOS IDS and IPS
 - 6.4.2 Types of IDS and IPS Systems
 - 6.4.3 Network-Based and Host-Based IPS
 - 6.4.4 NIPS Features
 - 6.4.5 Signature-Based IDS and IPS
 - 6.4.6 Policy-Based IDS and IPS
 - 6.4.7 Anomaly-Based IDS and IPS
 - 6.4.8 Honeypot-Based IDS and IPS
 - 6.4.9 IDS and IPS Signatures
- 6.5 Configuring Cisco IOS IPS
 - 6.5.1 Cisco IOS IPS Signature Definition Files (SDF)
 - 6.5.2 Cisco IOS IPS Alarms
 - 6.5.3 Configuring Cisco IOS IPS
 - 6.5.4 Cisco IOS IPS SDM Tasks
 - 6.5.5 Selecting Interfaces and Configuring SDF Locations

- 6.5.6 Viewing the IPS Policy Summary and Delivering the Configuration to the Router
- 6.5.7 Configuring IPS Policies and Global Settings
- 6.5.8 Viewing SDEE Messages
- 6.5.9 Tuning Signatures
- 6.6 Threat Defense Lab Exercises
- 6.6.1 Lab 6.1 Configuring a Cisco IOS Firewall Using SDM
- 6.6.2 Lab 6.2 Configuring CBAC
- 6.6.3 Lab 6.3 Configuring IPS with SDM
- 6.6.4 Lab 6.4 Configuring IPS with CLI

CCNP3 : BMSN : Building Multilayer Switched Networks v5.0

Module 1: Network Requirements

- 1.1 Introducing Campus Networks
 - 1.1.1 Intelligent Information Network and Service-Oriented Network Architecture
 - 1.1.2 Cisco Network Models
 - 1.1.3 Describing Non-Hierarchical Campus Network Issues
 - 1.1.4 Describing Layer 2 Network Issues
 - 1.1.5 Describing Routed Network Issues
 - 1.1.6 Multilayer Switching
 - 1.1.7 Issues with Multilayer Switches and VLANs in a Non-Hierarchical Network
 - 1.1.8 The Enterprise Composite Network Model
 - 1.1.9 Benefits of the Enterprise Composite Network Model
 - 1.1.10 Describing the Campus Infrastructure Module
 - 1.1.11 Reviewing Switch Configuration Interfaces

Module 2: Defining VLANs

- 2.1 Implementing Best Practices for VLAN Topologies
 - 2.1.1 Describing Issues in a Poorly Designed Network
 - 2.1.2 Grouping Business Functions into VLANs
 - 2.1.3 Describing Interconnection Technologies
 - 2.1.4 Determining Equipment and Cabling Needs
 - 2.1.5 Considering Traffic Source to Destination Paths
 - 2.1.6 Describing End-to-End VLANs
 - 2.1.7 Describing Local VLANs
 - 2.1.8 Benefits of Local VLANs in Enterprise Campus Network
 - 2.1.9 Mapping VLANs in a Hierarchical Network
- 2.2 Implementing VLANs
 - 2.2.1 VLAN Configuration Modes
 - 2.2.2 Explaining VLAN Access Ports
 - 2.2.3 Describing VLAN Implementation Commands
 - 2.2.4 Implementing a VLAN
- 2.3 Implementing Trunks
 - 2.3.1 Explaining VLAN Trunks
 - 2.3.2 Describing ISL Trunking
 - 2.3.3 Describing 802.1Q Trunking
 - 2.3.4 Explaining 802.1Q Native VLANs
 - 2.3.5 Explaining VLAN Ranges
 - 2.3.6 Describing Trunking Configuration Commands
 - 2.3.7 Configuring Trunking
- 2.4 Propagating VLAN Configurations with VLAN Trunking
 - 2.4.1 Explaining VTP Domains
 - 2.4.2 Describing VTP
 - 2.4.3 VTP Modes
 - 2.4.4 Describing VTP Pruning
 - 2.4.5 Describing VTP Operation
 - 2.4.6 Describing VTP Configuration Command
 - 2.4.7 Configuring a VTP Management Domain
 - 2.4.8 Adding New Switches to an Existing VTP Domain
- 2.5 Correcting Common VLAN Configuration Errors
 - 2.5.1 Describing Issues with 802.1Q Native VLANs
 - 2.5.2 Resolving Issues with 802.1Q Native VLANs
 - 2.5.3 Describing Trunk Link Problems
 - 2.5.4 Resolving Trunk Link Problems

- 2.5.5 Common Problems with VTP Configuration
- 2.5.6 Best Practice for VTP Configuration
- 2.6 VLAN Lab Exercises
- 2.6.1 Lab 2-0 Clearing a Switch
- 2.6.2 Lab 2-1 Catalyst 2960 and 3560 Series Static VLANs, VLAN Trunking, and VTP Domain and Modes

Module 3: Implementing Spanning Tree

- 3.1 Describing STP
 - 3.1.1 Describing Transparent Bridges
 - 3.1.2 Identifying Traffic Loops
 - 3.1.3 Explaining a Loop Free Network
 - 3.1.4 Describing the 802.1D Spanning Tree Protocol
 - 3.1.5 Describing the Root Bridge
 - 3.1.6 Describing Port Roles
 - 3.1.7 Explaining Enhancements to STP
- 3.2 Implementing RSTP
 - 3.2.1 Describing the Rapid Spanning Tree Protocol
 - 3.2.2 Describing RSTP Port States
 - 3.2.3 Describing RSTP Port Roles
 - 3.2.4 Explaining Edge Ports
 - 3.2.5 Describing RSTP Link Types
 - 3.2.6 Examining the RSTP BPDU
 - 3.2.7 Identifying the RSTP Proposal and Agreement Process
 - 3.2.8 Identifying the RSTP Topology Change
 - 3.2.9 Describing Rapid PVST+ Implementation
 - 3.2.10 Implementing Rapid PVST+ Commands
- 3.3 Implementing MSTP
 - 3.3.1 Explaining MSTP
 - 3.3.2 Describing MST Regions
 - 3.3.3 Describing the Extended System ID
 - 3.3.4 Interacting Between MST Regions and 802.1D Networks
 - 3.3.5 Describing MSTP Implementation Commands
 - 3.3.6 Configuring and Verifying MSTP
- 3.4 Configuring Link Aggregation with EtherChannel
 - 3.4.1 Describing EtherChannel
 - 3.4.2 Describing PAgP and LACP
 - 3.4.3 Describing EtherChannel Configuration Commands
 - 3.4.4 Configuring Port Channels Using EtherChannel
 - 3.4.5 Configuring Load Balancing over EtherChannel
- 3.5 Spanning Tree Lab Exercises
 - 3.5.1 Lab 3-1 Spanning Tree Protocol (STP) Default Behavior
 - 3.5.2 Lab 3-2 Modifying Default Spanning Tree Behavior
 - 3.5.3 Lab 3-3 Per-VLAN Spanning Tree Behavior
 - 3.5.4 Lab 3-4 Multiple Spanning Tree
 - 3.5.5 Lab 3-5 Configuring Etherchannel

Module 4: Implementing Inter-VLAN Routing

- 4.1 Describing Routing Between VLANs
 - 4.1.1 Inter-VLAN Routing Using an External Router
 - 4.1.2 Describing Inter-VLAN Routing Using External Router Configuration Commands
 - 4.1.3 Configuring Inter-VLAN Routing Using an External Router
 - 4.1.4 Explaining Multilayer Switching
 - 4.1.5 Frame Rewrite
- 4.2 Enabling Routing Between VLANs
 - 4.2.1 Describing Layer 3 SVI
 - 4.2.2 Describing Configuration Commands for Inter-VLAN Communication on a Multilayer Switch
 - 4.2.3 Configuring Inter-VLAN Routing on a Multilayer Switch
 - 4.2.4 Describing Routed Ports on a Multilayer Switch
 - 4.2.5 Configuration of Routed Ports on a Multilayer Switch
 - 4.2.6 Configuring Routed Ports on a Multilayer Switch
- 4.3 Deploying CEF-Based Multilayer Switching
 - 4.3.1 Explaining Layer 3 Switch Processing
 - 4.3.2 Explaining CEF-based Multilayer Switches
 - 4.3.3 Identifying the Multilayer Switch Packet Forwarding Process

- 4.3.4 Describing CEF Configuration Commands
- 4.3.5 Enabling CEF-Based MLS
- 4.3.6 Describing Common CEF Problems and Solutions
- 4.3.7 Describing CEF Troubleshooting Commands
- 4.3.8 Troubleshooting Layer 3 CEF-Based MLS
- 4.4 Inter-VLAN Routing Lab Exercises
 - 4.4.1 Lab 4-1 Inter-VLAN Routing with an External Router
 - 4.4.2 Lab 4-2 Inter-VLAN Routing with an Internal Route Processor and Monitoring CEF Functions

Module 5: Implementing High Availability in a Campus Environment

- 5.1 Configuring Layer 3 Redundancy with HSRP
 - 5.1.1 Describing Routing Issues
 - 5.1.2 Identifying the Router Redundancy Process
 - 5.1.3 Describing HSRP
 - 5.1.4 Identifying HSRP Operations
 - 5.1.5 Describing HSRP States
 - 5.1.6 Describing HSRP Configuration Commands
 - 5.1.7 Enabling HSRP
- 5.2 Optimizing HSRP
 - 5.2.1 Describing HSRP Optimization Options
 - 5.2.2 Tuning HSRP Operations
 - 5.2.3 Describing Load Sharing
 - 5.2.4 HSRP Debug Commands
 - 5.2.5 Debugging HSRP Operations
- 5.3 Configuring Layer 3 Redundancy with VRRP and GLBP
 - 5.3.1 Describing Virtual Router Redundancy
 - 5.3.2 Identifying the VRRP Operations Process
 - 5.3.3 Configuring VRRP
 - 5.3.4 Describing GLBP
 - 5.3.5 Identifying the GLBP Operations Process
- 5.4 High Availability Lab Exercise
 - 5.4.1 Lab 5-1 Hot Standby Router Protocol

Module 6: Wireless LANs

- 6.1 Introducing Wireless LANs
 - 6.1.1 Wireless Data Technologies
 - 6.1.2 Wireless LANs
 - 6.1.3 WLANs and Other Wireless Technologies
 - 6.1.4 WLANs and LANs
- 6.2 Describing Wireless LAN Topologies
 - 6.2.1 WLAN Topologies
 - 6.2.2 Typical WLAN Topologies
 - 6.2.3 Roaming through Wireless Cells
 - 6.2.4 Wireless VLAN Support
 - 6.2.5 Wireless Mesh Networking
- 6.3 Explaining Wireless LAN Technology Standards
 - 6.3.1 Unlicensed Frequency Bands
 - 6.3.2 WLAN Regulation and Standardization
 - 6.3.3 IEEE 802.11b Standard
 - 6.3.4 IEEE 802.11a Standard
 - 6.3.5 IEEE 802.11g Standard
 - 6.3.6 802.11 Comparison
 - 6.3.7 General Office Wireless LAN Design
 - 6.3.8 WLAN Security
- 6.4 Configuring Cisco WLAN Clients
 - 6.4.1 Cisco 802.11a/b/g WLAN Client Adapters
 - 6.4.2 Cisco Aironet Desktop Utility Installation
 - 6.4.3 ADU Diagnostics: Advanced Statistics
 - 6.4.4 Cisco Aironet Site Survey Utility: Associated AP Status
 - 6.4.5 Windows XP WLAN Configuration
 - 6.4.6 Cisco Aironet Client Administration Utility
 - 6.4.7 Compatible Extensions Program for WLAN Client Devices
- 6.5 Implementing Wireless LANs
 - 6.5.1 Wireless Client Association

- 6.5.2 Lightweight Access Point Protocol
- 6.5.3 Describing WLAN Components
- 6.5.4 Cisco Unified Wireless Network
- 6.5.5 Cisco Aironet Access Points and Bridges
- 6.5.6 Power over Ethernet
- 6.5.7 Explaining WLAN Antennas
- 6.5.8 Multipath Distortion
- 6.5.9 Definition of a Decibel
- 6.5.10 Effective Isotropic Radiated Power
- 6.6 Configuring Wireless WLANs
 - 6.6.1 Autonomous Access Point Configuration
 - 6.6.2 Role of Autonomous Access Points in a Radio Network
 - 6.6.3 Autonomous Access Point Configuration via the Web Browser
 - 6.6.4 Lightweight WLAN Controller Configuration
 - 6.6.5 Cisco Wireless LAN Controller Boot Menu
 - 6.6.6 Web Wizard Initial Configuration
- 6.7 WLAN Lab Exercises
 - 6.7.1 Lab 6-1 Configuring a WLAN Controller
 - 6.7.2 Lab 6-2 Configuring a WLAN Controller via the Web Interface
 - 6.7.3 Lab 6-3 Configuring a Wireless Client

Module 7: Configuring Campus Switches to Support Voice

- 7.1 Planning for Implementation of Voice in a Campus
 - 7.1.1 Converged Network Benefits
 - 7.1.2 VoIP Network Components
 - 7.1.3 Traffic Characteristics of Voice and Data
 - 7.1.4 VoIP Call Flow
 - 7.1.5 Auxiliary VLANs
 - 7.1.6 QoS
 - 7.1.7 Importance of High Availability for VoIP
 - 7.1.8 Power Requirements in Support of VoIP
- 7.2 Accommodating Voice Traffic on Campus Switches
 - 7.2.1 QoS and Voice Traffic in the Campus Module
 - 7.2.2 LAN-Based Classification and Marking
 - 7.2.3 Describing QoS Trust Boundaries
 - 7.2.4 Configuring a Switch for the Attachment of a Cisco Phone
 - 7.2.5 Basic Switch Commands to Support Attachment of a Cisco IP Phone
 - 7.2.6 What is AutoQoS VoIP?
 - 7.2.7 Configuring AutoQoS VoIP on a Cisco Catalyst Switch
- 7.3 Voice Support Lab Exercises
 - 7.3.1 Lab 7-1 Configuring Switches for IP Telephony Support

Module 8: Minimizing Service Loss and Data Theft in a Campus Network

- 8.1 Understanding Switch Security Issues
 - 8.1.1 Overview of Switch Security Concerns
 - 8.1.2 Describing Unauthorized Access by Rogue Devices
 - 8.1.3 Switch Attack Categories
 - 8.1.4 Describing a MAC Flooding Attack
 - 8.1.5 Describing Port Security
 - 8.1.6 Configuring Port Security on a Switch
 - 8.1.7 Port Security with Sticky MAC Addresses
 - 8.1.8 Authentication, Authorization, and Accounting
 - 8.1.9 Authentication Methods
 - 8.1.10 802.1x Port-Based Authentication
- 8.2 Protecting Against VLAN Attacks
 - 8.2.1 Explaining VLAN Hopping
 - 8.2.2 Mitigating VLAN Hopping
 - 8.2.3 VLAN Access Control Lists
 - 8.2.4 Configuring VACLs
 - 8.2.5 Private VLANs and Protected Ports
 - 8.2.6 Configuring PVLANS
- 8.3 Protecting Against Spoof Attacks
 - 8.3.1 Describing a DHCP Spoof Attack
 - 8.3.2 Describing DHCP Snooping

- 8.3.3 Configuring DHCP Snooping
- 8.3.4 Describing ARP Spoofing
- 8.3.5 Dynamic ARP Inspection
- 8.3.6 Configuring Dynamic ARP Inspection
- 8.3.7 Protecting Against ARP Spoofing Attacks
- 8.4 STP Security Mechanisms
 - 8.4.1 Protecting the Operation of STP
 - 8.4.2 Configuring BPDU Guard
 - 8.4.3 Configuring BPDU Filtering
 - 8.4.4 Root Guard
 - 8.4.5 Configuring Root Guard
- 8.5 Preventing STP Forwarding Loops
 - 8.5.1 Unidirectional Link Detection
 - 8.5.2 Loop Guard
 - 8.5.3 Configuring UDLD and Loop Guard
 - 8.5.4 Preventing STP Failures Due to Unidirectional Links
- 8.6 Securing Network Switches
 - 8.6.1 Describing Vulnerabilities in CDP
 - 8.6.2 Telnet Protocol Vulnerabilities
 - 8.6.3 Configuring the Secure Shell Protocol
 - 8.6.4 vty ACLs
 - 8.6.5 Applying ACLs to vty Lines
 - 8.6.6 Best Practices for Switch Security
- 8.7 Switch Security Lab Exercises
 - 8.7.1 Lab 8-1 Securing the Layer 2 Switching Devices
 - 8.7.2 Lab 8-2 Securing Spanning Tree Protocol
 - 8.7.3 Lab 8-3 Securing VLANs with Private VLANs, RACLs, and VACLs

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Module 1: Converged Network Connectivity Requirements

- 1.1 The Evolution of Telephony in the Enterprise
 - 1.1.1 A Basic Telephone System
 - 1.1.2 Traditional Telephone Company Services
 - 1.1.3 Digital Telephone Technologies
 - 1.1.4 Digital Telephone Services
 - 1.1.5 PBXs and Centrex Services
 - 1.1.6 Long-Distance Services
 - 1.1.7 The Concept of Convergence
- 1.2 Describing Converged Network Requirements
 - 1.2.1 Hierarchical Network Model
 - 1.2.2 Cisco Enterprise Architecture
 - 1.2.3 Traffic Conditions in a Converged Network
 - 1.2.4 Intelligent Information Network
 - 1.2.5 Cisco SONA Framework

Module 2: Cisco VoIP Implementations

- 2.1 Introducing VoIP Networks
 - 2.1.1 Benefits of VoIP Networks
 - 2.1.2 Components of a VoIP Network
 - 2.1.3 Legacy Analog Interfaces in VoIP Networks
 - 2.1.4 Digital Interfaces
 - 2.1.5 Stages for Completing a VoIP Telephone Call
 - 2.1.6 Distributed Call Control
 - 2.1.7 Centralized Call Control
- 2.2 Digitizing and Packetizing Voice
 - 2.2.1 Basic Voice Encoding: Converting Analog Signals to Digital Signals
 - 2.2.2 Basic Voice Encoding: Converting Digital Signals to Analog Signals
 - 2.2.3 Sampling
 - 2.2.4 Quantization
 - 2.2.5 Digital Voice Encoding
 - 2.2.6 Companding
 - 2.2.7 Common Voice Codec Characteristics
 - 2.2.8 Selecting a Codec Using the Mean Opinion Score

- 2.2.9 A Closer Look at a DSP
- 2.3 Encapsulating Voice Packets for Transport
 - 2.3.1 Voice Transport in Circuit-Switched Networks
 - 2.3.2 Voice Transport in IP Networks
 - 2.3.3 Protocols Used in Voice Encapsulation
 - 2.3.4 Voice Encapsulation Codecs
 - 2.3.5 Reducing Header Overhead with cRTP
 - 2.3.6 When to Use RTP Header Compression
- 2.4 Calculating Bandwidth Requirements for VoIP
 - 2.4.1 Impact of Voice Samples and Packet Size on Bandwidth
 - 2.4.2 Impact of Codecs on Bandwidth
 - 2.4.3 How the Packetization Period Affects VoIP Packet Size and Rate
 - 2.4.4 Data-Link Overhead
 - 2.4.5 Security and Tunneling Overhead
 - 2.4.6 Extra Headers in Security and Tunneling Protocols
 - 2.4.7 Calculating the Total Bandwidth for a VoIP Call
 - 2.4.8 Quick Bandwidth Calculation
 - 2.4.9 Effects of VAD on Bandwidth
- 2.5 Implementing VoIP in an Enterprise Network
 - 2.5.1 Enterprise Voice Implementations
 - 2.5.2 Deploying CAC
 - 2.5.3 Voice Gateway Functions on a Cisco Router
 - 2.5.4 Cisco Unified CallManager Functions
 - 2.5.5 Enterprise IP Telephony Deployment Models
 - 2.5.6 Cisco IOS Configurations for VoIP
- 2.6 VoIP Lab Exercises
 - 2.6.1 Lab 2.1 Configure CME using the CLI and Cisco IP Communicator

Module 3: Introduction to IP QoS

- 3.1 Introducing QoS
 - 3.1.1 Converged Network Quality Issues
 - 3.1.2 Quality Issues in Converged Networks
 - 3.1.3 Measuring Available Bandwidth
 - 3.1.4 Increasing Available Bandwidth
 - 3.1.5 Effects of End-to-end Delay and Jitter
 - 3.1.6 Reducing the Impact of Delay on Quality
 - 3.1.7 Packet Loss
 - 3.1.8 Congestion Management: Ways to Prevent Packet Loss
- 3.2 Implementing Cisco IOS QoS
 - 3.2.1 What is QoS?
 - 3.2.2 Congestion-Management Tools
 - 3.2.3 Queue Management (Congestion-Avoidance Tools)
 - 3.2.4 Preparing to Implement QoS
 - 3.2.5 Step 1: Identify Types of Traffic and Their Requirements
 - 3.2.6 Step 2: Define Traffic Classes
 - 3.2.7 Step 3: Define QoS Policy
- 3.3 Selecting an Appropriate QoS Policy Model
 - 3.3.1 Three QoS Models
 - 3.3.2 Best-Effort Model
 - 3.3.3 IntServ Model
 - 3.3.4 RSVP and the IntServ QoS Model
 - 3.3.5 RSVP Operation
 - 3.3.6 The DiffServ Model
- 3.4 Using MQC for Implementing QoS
 - 3.4.1 Methods for Implementing QoS Policy
 - 3.4.2 Configuring QoS at the CLI
 - 3.4.3 Modular QoS CLI
 - 3.4.4 Modular QoS CLI Step 1: Configuring Class Maps
 - 3.4.5 Step 2: Configuring Policy Maps
 - 3.4.6 Step 3: Attaching a Service Policy to Interfaces
 - 3.4.7 Nested Class Maps
 - 3.4.8 MQC Example
 - 3.4.9 Basic MQC Verification Commands
- 3.5 Implementing QoS with Cisco SDM QoS Wizard

- 3.5.1 Configuring QoS with Cisco SDM QoS Wizard
- 3.5.2 Creating a QoS Policy
- 3.5.3 Reviewing the QoS Configuration
- 3.5.4 Monitoring QoS Status
- 3.6 Introduction QoS Lab Exercises
- 3.6.1 Lab 3.1 Preparing for QoS
- 3.6.2 Lab 3.2 Installing SDM
- 3.6.3 Lab 3.3 Configuring QoS with SDM

Module 4: Implement the DiffServ QoS Model

- 4.1 Introducing Classification and Marking
 - 4.1.1 Classification
 - 4.1.2 Marking
 - 4.1.3 Classification and Marking at the Link Layer
 - 4.1.4 DiffServ Model
 - 4.1.5 IP Precedence and DSCP Compatibility
 - 4.1.6 Per-Hop Behaviors
 - 4.1.7 Standard PHB Groups
 - 4.1.8 Mapping CoS to Network Layer QoS
 - 4.1.9 QoS Service Class Defined
 - 4.1.10 Implementing QoS Policy Using a QoS Service Class
 - 4.1.11 Trust Boundaries
- 4.2 Using NBAR for Classification
 - 4.2.1 Network-Based Application Recognition
 - 4.2.2 NBAR Application Support
 - 4.2.3 Packet Description Language Module
 - 4.2.4 Protocol Discovery
 - 4.2.5 Configuring and Monitoring NBAR Protocol Discovery
 - 4.2.6 Configuring NBAR for Static Protocols
 - 4.2.7 Configuring Stateful NBAR for Dynamic Protocols
- 4.3 Introducing Queuing Implementations
 - 4.3.1 Congestion and Queuing
 - 4.3.2 Congestion Management - Queuing Algorithms
 - 4.3.3 FIFO
 - 4.3.4 Priority Queuing
 - 4.3.5 Round Robin
 - 4.3.6 Router Queuing Components
- 4.4 Configuring WFQ
 - 4.4.1 Weighted Fair Queuing
 - 4.4.2 WFQ Architecture and Benefits
 - 4.4.3 WFQ Classification
 - 4.4.4 WFQ Insertion and Drop Policy
 - 4.4.5 Benefits and Drawbacks of WFQ
 - 4.4.6 Configuring WFQ
 - 4.4.7 Monitoring WFQ
- 4.5 Configuring CBWFQ and LLQ
 - 4.5.1 Combining Queuing Methods
 - 4.5.2 Class-Based Weighted Fair Queuing
 - 4.5.3 CBWFQ Architecture, Classification and Scheduling
 - 4.5.4 Configuring and Monitoring CBWFQ
 - 4.5.5 Low Latency Queuing
 - 4.5.6 LLQ Architecture and Benefits
 - 4.5.7 Configuring and Monitoring LLQ
- 4.6 Congestion Avoidance
 - 4.6.1 Managing Interface Congestion with Tail Drop
 - 4.6.2 Tail Drop Limitations
 - 4.6.3 Using Random Early Detection
 - 4.6.4 Weighted Random Early Detection
 - 4.6.5 WRED Drop Profiles
 - 4.6.6 Configuring CBWRED
 - 4.6.7 WRED Profiles: DSCP-Based WRED (AF)
 - 4.6.8 Monitoring CBWRED
- 4.7 Introducing Traffic Policing and Shaping
 - 4.7.1 Traffic Policing and Shaping Overview

- 4.7.2 Why Use Traffic Conditioners?
- 4.7.3 Policing vs. Shaping
- 4.7.4 Measuring Traffic Rates with Tokens
- 4.7.5 Single Token Bucket Class-Based Policing
- 4.7.6 Cisco IOS Traffic Policing and Shaping Mechanisms
- 4.7.7 Applying Traffic Policing
- 4.8 Understanding WAN Link Efficiency Mechanisms
 - 4.8.1 Link Efficiency Mechanisms
 - 4.8.2 Compression Overview
 - 4.8.3 Layer 2 Payload Compression
 - 4.8.4 Header Compression
 - 4.8.5 Large Packets “Freeze Out” Voice on Slow WAN Links
 - 4.8.6 Link Fragmentation and Interleaving
 - 4.8.7 Applying Link Efficiency Mechanisms
- 4.9 Implementing QoS Preclassify
 - 4.9.1 Virtual Private Networks
 - 4.9.2 Implementing QoS with Preclassification
 - 4.9.3 QoS Preclassify Applications
 - 4.9.4 QoS Preclassification Deployment Options
- 4.10 Deploying End-to-End QoS
 - 4.10.1 QoS SLAs
 - 4.10.2 Typical SLA Requirements for Voice
 - 4.10.3 Deploying End-to-End QoS
 - 4.10.4 Enterprise Campus QoS Implementations
 - 4.10.5 WAN Edge QoS Implementations
 - 4.10.6 WAN Edge Design
 - 4.10.7 Control Plane Policing?
- 4.11 DiffServ QoS Lab Exercises
 - 4.11.1 Lab 4.1 Default Queuing Tools
 - 4.11.2 Lab 4.2 Intermediate Queuing Tools
 - 4.11.3 Lab 4.3 TCP Header Compression
 - 4.11.4 Lab 4.4 Comparing Queuing Strategies
 - 4.11.5 Lab 4.5 Class-based Queuing and NBAR
 - 4.11.6 Lab 4.6 Class-based Marking, Shaping, and Policing
 - 4.11.7 Lab 4.7 WAN QoS Tools
 - 4.11.8 Lab 4.8 Shaping and Policing
 - 4.11.9 Lab 4.9 QoS Pre-classify

Module 5: Implement Cisco AutoQoS

- 5.1 Introducing Cisco AutoQoS
 - 5.1.1 Cisco AutoQoS
 - 5.1.2 Cisco AutoQoS Evolution
 - 5.1.3 Deploying Cisco AutoQoS on Switches
 - 5.1.4 Cisco AutoQoS for the Enterprise: Router Deployment Restrictions
 - 5.1.5 Router Design Considerations
 - 5.1.6 Router Prerequisites
 - 5.1.7 Deploying Cisco AutoQoS for the Enterprise on Routers: A Two-Step Approach
 - 5.1.8 Verifying Cisco AutoQoS
- 5.2 Mitigating Common Cisco AutoQoS Issues
 - 5.2.1 Automation with Cisco AutoQoS
 - 5.2.2 DiffServ QoS Mechanisms Enabled by Cisco AutoQoS
 - 5.2.3 Automated Cisco AutoQoS DiffServ Class Provisioning
 - 5.2.4 Common Issues with Cisco AutoQoS
 - 5.2.5 Interpreting Cisco AutoQoS Configurations
 - 5.2.6 Modifying the Active Cisco AutoQoS Configuration with MQC
 - 5.2.7 Modifying AutoQoS Generated Policy with MQC
- 5.3 AutoQoS Lab Exercises
 - 5.3.1 Lab 5.1 AutoQoS

Module 6: Implement Wireless Scalability

- 6.1 Implementing WLAN QoS
 - 6.1.1 A Standard for WLAN QoS
 - 6.1.2 WLAN QoS Description
 - 6.1.3 WLAN QoS RF Backoff Timing

- 6.1.4 Lightweight Access Point—Split MAC Architecture
- 6.1.5 WLAN QoS Challenges
- 6.1.6 WLAN QoS Implementation
- 6.1.7 Packet Tagging
- 6.1.8 WLAN QoS Configuration
- 6.2 Introducing Wireless Security
 - 6.2.1 The Need for WLAN Security
 - 6.2.2 802.11 WEP
 - 6.2.3 WLAN Authentication
 - 6.2.4 Cisco Enhanced 802.11 WEP Security
 - 6.2.5 802.1x Overview
 - 6.2.6 LEAP
 - 6.2.7 EAP-FAST
 - 6.2.8 EAP-TLS
 - 6.2.9 PEAP
 - 6.2.10 Wi-Fi Protected Access
 - 6.2.11 WPA Issues
- 6.3 Managing WLANs
 - 6.3.1 Cisco Unified Wireless Network
 - 6.3.2 Cisco WLAN Implementation and Components
 - 6.3.3 CiscoWorks WLSE for the Autonomous WLAN Solution
 - 6.3.4 Simplified CiscoWorks WLSE Express Setup
 - 6.3.5 CiscoWorks WLSE Benefits
 - 6.3.6 Cisco WCS for the LWLAN Solution
 - 6.3.7 Cisco WCS Software Features
 - 6.3.8 Cisco WCS User Interface
 - 6.3.9 Cisco Wireless Location Appliance
- 6.4 Deploying Cisco WCS
 - 6.4.1 Cisco WCS Configuration Example
 - 6.4.2 Adding a Cisco Wireless LAN Controller to Cisco WCS
 - 6.4.3 Configuring a Cisco Access Point
 - 6.4.4 Adding a Campus Map to the Cisco WCS Database
 - 6.4.5 Adding New Building to the Cisco WCS Database
 - 6.4.6 Rogue Access Point Detection
 - 6.4.7 Rogue Access Point Location
- 6.5 Configuring Encryption and Authentication on Lightweight Access Points
 - 6.5.1 Configuring Open Authentication
 - 6.5.2 Configuring Static WEP Key Authentication
 - 6.5.3 Configuring WPA Preshared Key
 - 6.5.4 Configuring Web Authentication
 - 6.5.5 Customizing the Web Login Page
 - 6.5.6 Configuring 802.1x Authentication
 - 6.5.7 Configuring WPA with 802.1x
 - 6.5.8 WPA2
- 6.6 WLAN Lab Exercises
 - 6.6.1 Lab 6.1 Configuring a WLAN Controller
 - 6.6.2 Lab 6.2 Configuring a WLAN Controller via the Web Interface
 - 6.6.3 Lab 6.3 Configuring a Wireless Client
 - 6.6.4 Lab 6.4 Configuring WPA Security with Preshared Keys
 - 6.6.5 Lab 6.5 Configuring LEAP